

FOR IMMEDIATE RELEASE

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Elkay Manufacturing Streamlines Processes Using RPA

Software robots deployed to automate data entry and free up resources

Chicago, IL: Elkay Manufacturing, a global manufacturer of sinks, faucets, bottle filling stations, drinking fountains and food service products celebrating their 100 years in business, has announced that it has implemented Robotic Process Automation (RPA) to streamline multiple financial and customer care processes.

By leveraging two market-leading RPA partners, eAlliance and UiPath, Elkay is now able to automate high-volume, repetitive tasks such as financial data entry, banking reconciliation and order processing — increasing the team’s efficiency while also improving accuracy by mitigating the chance for human error.

“When we considered our supply chain and integrations, there are a number of processes that are very repetitive and prone to errors,” explained Ashwin Bodalia, Manager of Enterprise Systems at Elkay. “Initially we were just looking to use RPA to help automate shipping updates, but we ended up creating four bots, and the impact has already been significant.”

Using an example, Bodalia explained how the customer care team has been able to handle more critical tasks without adding any headcount by automating order processing. “Before RPA, the team had to go into customer’s proprietary order portal, get the order information, enter it into the ERP system, then add the tracking number, the ship date and other information for every order. By my estimates, **the four bots are saving approximately 80-100 work hours every month.**”

As a managed service provider with specialized expertise in RPA, eAlliance is able to help companies like Elkay put automation to work quickly using UiPath technology. By piloting initial applications and demonstrating value, eAlliance and Elkay were able to validate the effectiveness of RPA so that additional applications can be considered for automation.

eAlliance helps companies early in their RPA journey with:

- RPA Planning Workshop
- RPA Strategy - Establishing Automation Goals, Objectives & Business Process Selection
- RPA Center of Excellence
- RPA as a Service - Administration, monitoring and ongoing support

About eAlliance Corporation

eAlliance Corporation leverages technology to create business solutions that deliver measurable results. Founded in 2002 by Ramesh Kumar, eAlliance remains committed to serving as a go-to partner for mid-market and Fortune 500 organizations. Learn more at <http://ealliancecorp.com/>.

About Elkay Manufacturing

Founded in 1920, Elkay Manufacturing Company manufactures stainless steel sinks, drinking water coolers and faucets. With more than 2,600 employees around the world who call Elkay home, the company serves a wide array of customers for plumbing, commercial, industrial, retail and foodservice goods and services.

Learn more at <https://www.elkay.com/us/en.html>.